



## SA Aquatic & Leisure Centre Birthday Party Terms and Conditions

Thank you for booking your child's birthday party at the SA Aquatic & Leisure Centre. Confirmation of a booking via paying the deposit the Parent/Guardian acknowledges and agrees to the following Terms and Conditions.

### Designated Party Areas and Supervision

- Children under 5 years of age must be constantly supervised by a parent/guardian ***in the water and remain within arm's reach at all times***. It is preferable that all children attending the party are confident in the water.
- Children under 10 years of age must be constantly and actively supervised by a parent or guardian while in the facility. This means that a parent / guardian must position themselves to have a clean view of the child with no physical or structural barriers between them and the child.
- An unsupervised child of poor swimming ability regardless of age will be removed from the water by a staff if the staff member is concerned for the safety of that child.
- Our Supervision Policy also requires that parents **ACTIVELY SUPERVISE** any children at all times.
- There is a **NO BALLOON** Policy at the SA Aquatic & Leisure Centre
- Party areas are assigned depending on availability. Requested party areas cannot be guaranteed.
- Upon conclusion of the party, organisers and their guests are asked to vacate the designated party area immediately so the Hosts can prepare for the next party.
- We would appreciate, for timing purposes that children arrive dressed and ready for the water 10minutes before the stated party time.

### Bookings, Confirmation and Payment

- **A non-refundable deposit of \$70.00 dollars** is to be paid to secure the date and time of the party. This amount is taken off the total bill.
- Party numbers and food choices must be finalised **5 days** prior to the party.
- All bookings must be paid in full 12:00 pm on the Friday before with final confirmation of numbers. **NO CHANGES WILL BE ACCEPTED AFTER THIS TIME.**
- Parties cancelled 24hrs prior to the party and final confirmation payment has been made will incur a 50% cancellation fee of the total party booking.
- Confirmed attendance numbers will be charged for, even if all the party guests do not attend.

### Medical Conditions

- Please advise your party host of any medical conditions for the safety of the guests and staff.
- The entire Centre is a smoke free Zone.

## Food Information

- **Changes to the party numbers received after 12:00pm on the Friday will incur an additional charge to catering.**
- **No Food or beverage displaying branding or logos from fast food and other catering outlets will be permitted into the facility**
- **No** additional food or drink brought into the Centre is to be consumed **during** the party.
- Metal utensils, glassware, crockery and alcohol are not permitted in the Centre.
- The SA Aquatic & Leisure Centre café is available for purchasing of food and drinks.
- We are a **Nut Friendly Zone** – we cannot guarantee a Nut Free Zone.
- Special dietary requirements must be arranged and finalised with confirmation of the booking before the party. An extra cost will apply, discussed at the time of the customer's confirmation. **Not all requirements may be able to be met, in particular share platters. No** dietary requirements can be changed on the day.

## Water Based Activities

- Parents have free access to the pool to actively supervise children for **Aquatic Parties**.
- Party Hosts are only supplied for the duration of the party, you are welcome to stay until closing time but adults are responsible to actively supervise all children. **Children must be wearing the appropriate supervising wristbands at all times.**
- Pool rules are to be observed at all times. If the children do not obey the pool rules they may be asked to sit out.
- The slide, Aqua Splash and Dive boards are available during general times and are **NOT** exclusive to party guests. The **WIBIT** is NOT exclusive to party guests.
- **Wibit** parties are allocated **1hr on Wibit** and must be during the specified booking time.
- **Any additional parents going on the WIBIT for assistance will be charged \$5 per person.**
- Children must be 6yrs + to use Wibit.
- **Aqua Splash Inflatables and Slides** - Please note that the inflatable toys and obstacle courses are **NOT** included in your official birthday booking. Party hosts will determine on the day what activities the party will be undertaking in the water and this may or may not include the inflatable toys, dive boards and waterslides.
- Children must be 10yrs old to use waterslides.

## Legal Obligations

- The SA Aquatic & Leisure Centre will not accept responsibility for damage or loss of personal property or gifts left in the facility prior, during or after the party. The parent/guardian of the birthday child and other guests attending the party will be responsible for any damage to or sustained to the SA Aquatic & Leisure Centre by the client, or invitees, other than damage cause by the management or staff. The SA Aquatic & Leisure Centre will not accept responsibility for any injuries sustained to any person as a result of equipment installed or utilized within the venue by the client or parties acting on behalf of the client.

## Camera and Video Policy

- It is illegal to broadcast or publish images without consent.
- There is NO use of video cameras in the centre
- Under NO circumstances are cameras to be used in changing room areas
- You must have consent from all relevant individuals

Patron Name:

Patron Signature:

Date:

We hope that your child has a wonderful birthday!

**The Birthday Party Team**

